

THE PIPELINE



NELLA and Special Olympics

For over ten years, NELLA's fundraising efforts have been focused exclusively with Special Olympics of Northern California. We are proud to be partnered with an organization that is highly respected throughout the country and derive great satisfaction knowing that our contributions have been spent wisely in support of the many athletes and functions that are scheduled throughout the year.

From time to time, the partners and top management evaluate our gifting efforts within the communities we operate. We are looking for your thoughts and suggestions concerning the charitable organization NELLA should support moving forward. Is Special Olympics the proper fit with NELLA, or is there a charity that is near to your heart, that everyone within NELLA can stand proud with? Your perceptions/opinions are welcome concerning our relationship with Special Olympics along with your thoughts on other great charities that we might consider supporting in the future.

Please send your comments to the Human Resources Department at the Auburn office.



Special Olympics
Northern California

Quick-thinking manager protects team members and guests from emergency situation.

Sunny Khan and his team members at Site #51 in Newcastle heard the loud "bang" and wondered what was wrong. Sunny soon realized he had a crisis on his gas island and executed the proper emergency procedures in response. He shut down the pumps, cleared all team members and guests from the danger and notified the proper authorities. The fire that started in the back of a camper was soon extinguished, minimizing a potential disaster. NELLA's Engineering department then took over and within a few days had the site up and operating again.

Thanks to Sunny and his team members at #51 as well as the Engineering Department for their excellent performance in a crisis situation.



Site #51 in Newcastle getting re-built

September 2008

Sparks Terminal Tank gets a facelift, Western Energetix team members get a “tour”

Team Members at our Terminal and Cardlock facilities in Sparks, Nevada had an opportunity to tour the inside of one of the large above ground tanks that store fuel. Recently, during a routine inspection, it was noticed that a tank (R-24) had begun collecting gasoline on top of the roof. In response, Kinder Morgan Operations immediately condemned this tank and began a process of repairing and refurbishing that lasted for over three weeks. During this time, all product was removed, the tank was cleaned and entry crews were allowed in to survey / repair the tanks inner workings. What they discovered upon entry was that the drain located on the roof had become damaged and was allowing product to escape out onto the roof. This piece of equipment was replaced. The tank was then stripped and the bottom was recoated. The roof seal was examined closely and repaired as needed. All exterior manual valves were replaced and all ancillary equipment was inspected closely and repaired or replaced as necessary. The tank was resealed, refilled and is back in service as of the August 1, 2008.



Sparks, Nevada Terminal



Thanks to Will Clugston for organizing and leading the tours of the tank.



Piping from the tanks to the loading racks



The entry to the inside of the tank

September 2008



A new coat of paint on the inside. The roof “floats” above the fuel and is seen at the top of the picture above.



Tour 2 participants (starting 3rd from left) Bobby Franklin, Denise Tyree, Carla Bartlett, Kerrie Kraff and Julie Holling



A shot of the open hatch in the roof to allow access.

Other pictures



First tour participants Brian Bekowski, Jean Walker, Randy Collier, Randy Harris and Mike Belles



September 2008

FUELING SUCCESS AWARD August, 2008



Dennis Tweedle

By Alan Breese, Director of Accounting, Auburn Headquarters

Over the many years I've been with NELLA the one word that comes up time after time is "OWNERSHIP". Many talk about it, but **Dennis Tweedle** practices it daily. Dennis is quick to help when asked and interacts well with other team members and departments. He will follow a task until the issue is resolved. Dennis' varied background, including a period as a professional DJ, shows that he has always been in the "people" business. Some may think that all Dennis does is help find cash and inventory losses, but the scope of his responsibilities go far beyond just retail. Dennis is responsible for all retail and cardlock fuel inventory accounting for both NELLA and Western Energetix, as well as store auditing and fuel invoice reconciliation.

Dennis has strong computer skills and is working on refining the import of fuel invoices into the Enterprise Accounting system, which will cut down the number of manual entries that need to be made. In the Retail Division, Dennis has been instrumental in developing new policies and procedures to assure retail accounting flows smoothly from the stores to the accounting department.

Dennis started with NELLA processing fuel receipts in August 2005 and is now supervising the retail and fuel section. Dennis has distinguished himself with his superior guest service and continues to serve as an example of how a departmental support staff team member should work with other company team members.

His commitment to excellence, never being satisfied and outstanding guest service is the reason why Dennis has received this award.

Store #89 in Visalia passes Tobacco Sting with "Flying" colors.

Congratulations to Store Manager **Chere Ewings** and the team members of site #89 in Visalia for passing a tobacco sting conducted by Tulare County Tobacco Awareness and Education project. The site received a letter of congratulations from the agency.